

Wright Technical Center

1405 3rd Ave. NE • Buffalo, MN 55313

Course Syllabus 2023-2024

Program Title Automotive Career Skills

Instructor

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Course Description

The goal of this program is to provide you with the skills needed to gain competitive long-term employment in the automotive industry or related fields. In this program you will learn a wide variety of essential entry-level, industry relevant, automotive technician skills. You will participate in career exploration and investigation and research activities in order to fully understand all aspects of this multibillion-dollar industry. You will develop a portfolio of program related activities; develop confidence in your ability to be successful in the world-of-work and to live independently.

Course Goals

Enter the exciting world of auto maintenance and detailing.

- Master the Computerized parts program
- Develop your mechanical aptitude
- Develop your manual dexterity
- Enhance your organizational skills
- Sharpen your problem solving skills
- Learn to attune to detail
- Refine your soft skills

Upon completion of this program students will be able to:

- Demonstrate knowledge of the profession and safety practices
- Demonstrate knowledge of cleaning and car care products and supplies
- Demonstrate use of hand tools and standard shop equipment
- Perform full vehicle fluid and filter service per manufacturer recommendations
- Complete cosmetic services such as exterior and interior detailing
- Demonstrate effective customer communications
- Process customer service tickets
- Develop technical literacy skills using paper hard copy and online reference

Textbook & Classroom Resources

Chris Johanson. Auto Fundamentals 13th Edition. Good-heart Willcox Company, INC. 2024. Print

This text provides an in depth view of the basics of the automobile systems. It covers everything from shop safety, tools, engine design to the more modern computer systems and fuel injection. It is written in such a way that it can be easily understood by those interested in vehicles.

Skills Needed

To be successful in this program, you should have the following skills:

- Mechanical aptitude
- Good problem solving skills
- Detail oriented
- Manual dexterity
- Self regulation and situational awareness
- Ability to follow verbal instructions and written procedures
- Basic reading, communications, writing, math, study skills, money management, auto upkeep, and general light maintenance
- Team player attitude, sense of personal responsibility, and good communication skills

Course Outline

SAFETY (SP2 training modules)

Personal Protection Equipment Sensory Gear Usage Handling and Storage Shop Safety Emergency procedures

Safety Data Sheets

Verify SDS present for all existing inventory Obtain SDS on all new acquisitions Proper Storage and Handling

Lifting Techniques

2 Post Rotary Lift 4 Post Bend Pak Floor Jacks and Jack Stands

Career Exploration

Detailing

Exterior Wash and Wax Interior Detailing Product Comparisons

Window tint/vinyl

How to apply Types of products

Tools and Equipment

Form and Function Proper Usage Handling and Storage

Automotive Inspection Procedures and General Auto Knowledge

Vehicle Walk Around Occupant Controls Interior and Exterior Lighting Engine Compartment Wheel Ends Undercarriage Automotive history

Brakes and Tires

How disc brakes work How drum brakes work Brake fluids and lines Tires Form and Function Pressure Check Plug and Patch Repair Reading Sidewalls Interpreting Tread Wear Patterns Mount and Balance techniques Wheel Torque

Engine, Filter and Fluid Service

Engine Oil and Filter Transmission Filter and Fluid Spark plug replacement Engine tune up Gearbox and differential fluid exchange Transfer case fluid exchange Hydraulic Brake Fluid Bleeding Power Steering Fluid Exchange Engine Coolant Exchange Air Filters – engine and cabin

Customer Service

Understanding Customer Concerns Estimating and Invoicing Parts Acquisition and Quotes Print and Online Reference

Customer Service (cont.)

Record Keeping Soft Skills Active Listening Phone etiquette Positive Attitude Participation Enthusiasm Writing Skills Organization Employability Initiative Technical Literacy Communication Skills Self Regulation Consistency

Evaluation of Learning

Student performance will be evaluated using multiple assessments involving assigned program activities. Student's course grades will be based on the following:

Evaluation Criteria	Method of Evaluation	Percentages
Employability Skills	 Attendance Attitude Participation Professionalism Commitment to Success 	25%
Documentation	 Daily Bell Ringers Weekly Timesheets Inspections and Invoices Textual Topics Unit of Study Packets 	25%
Shop Competencies	 Performance Tasks Equipment Handling Safety Practices Organization Skills Quality of Effort 	25%
Soft Skills	 Written communications Verbal Communications Personal Accountability Professional Composure Individual Integrity 	25%

Grading Scale

Grade	Percentage
A+	100% - 98%
A	97% - 92%
A-	91% - 90%
B+	89% - 88%
В	87% - 82%
В-	81% - 80%

Grade	Percentage
C+	79% - 78%
С	77% - 72%
C-	71% - 70%
D+	69% - 68%
D	67% - 62%
D -	61% - 60%
F	59% - Below

Career Information

MN Program of Study				
Career Field	Engineering, Manufacturing, and Technology			
Career Cluster	Transportation, Distribution, and Logistics			
Career Pathway	Facility and Mobile Equipment Maintenance			
Occupations Requiring Less than Baccalaureate Degree Auto Mechanic Bus Mechanic Truck Mechanic Body Shop Worker Detailer Parts Counter Worker Automotive Tint Vinyl Wrap installer Auto restoration/ street rod building		 Occupations Requiring Baccalaureate Degree CTE Instructor 		
Career Outlook	information available @ <u>www.iseek.org/careers</u>			

The **WRIGHT** path for High School